

**COMMISSION FILE NO:** 25-123-9 **DATE INTRODUCED:** September 8, 2025

**INTRODUCED BY:** Executive Director (Signature on File in the Office of the Commission)

**REFERRED BY COMMISSION CHAIRPERSON TO:** Policy, Finance, and Personnel Committee

**RELATING TO:** Authorizing the Executive Director to Execute a Change Order to Purchase Order 200017, Post Implementation Support of the Oracle Cloud Fusion Enterprise Resource Planning/Human Capital Management Systems

**SUMMARY:**

The Commission is requested to authorize the Executive Director to execute a change order to Purchase Order 200017, Post Implementation Support of the Oracle Cloud Fusion (Oracle) Enterprise Resource Planning (ERP)/Human Capital Management (HCM) Systems, with Protiviti, Inc., (Protiviti) in an amount not to exceed \$360,000.

In fall 2024, a request for proposals was issued for post implementation support of Oracle ERP/HCM systems. Protiviti was one of two of the highest rated vendors. The District signed a support contract with Protiviti in October 2024 running through June 30, 2025. This change order would add funds to the contract to enable Protiviti to implement Oracle's Risk Management Cloud.

During the course of implementing Oracle Cloud and the security design process, the need for a segregation of duties (SoD) monitoring tool and process was identified. The module will enable self management of the advanced access controls and user access review, both used for yearend financial audit requests.

**ATTACHMENTS:** **BACKGROUND** ☒ **KEY ISSUES** ☐ **RESOLUTION** ☒  
**FISCAL NOTE** ☒ **S/W/MBE** ☐ **OTHER** ☐ \_\_\_\_\_

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08-19-25

**COMMITTEE ACTION:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**COMMISSION ACTION:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

## BACKGROUND

### Authorizing the Executive Director to Execute a Change Order to Purchase Order 200017, Post Implementation Support of the Oracle Cloud Fusion Enterprise Resource Planning/Human Capital Management Systems

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The Oracle Risk Management Cloud (RMC) module is a critical component within Oracle Fusion Cloud ERP, designed to help organizations proactively manage risks and ensure compliance with various regulations such as Sarbanes-Oxley Act and General Data Protection Regulation. It leverages modern data science and artificial intelligence techniques to automate the analysis, monitoring, and control of ERP security, configurations, and transactions. This automation is key to identifying and resolving issues like SoD conflicts, unauthorized access, and suspicious financial transactions, thereby safeguarding against fraud, errors, and policy violations.

RMC offers a comprehensive suite of features, including advanced access controls for continuous monitoring of access policies and automated security analysis, and advanced financial controls for detecting high risk financial transactions. It provides prebuilt controls and a visual workbench for users to design and configure new rules, enabling organizations to rapidly implement best practices. Furthermore, RMC centralizes audit relevant data, streamlines compliance workflows, and facilitates collaboration across departments, transforming the audit process from reactive to proactive.

The benefits of implementing Oracle RMC can lead to reduced audit complexity, improved cybersecurity posture, and enhanced financial controls. By automating risk detection, continuous monitoring, and compliance activities, RMC can help the District to minimize manual effort, lower audit costs, and accelerate issue resolution.

|                            | <b>AMOUNT</b>     | <b>PERCENTAGE<br/>INCREASE<br/>OVER<br/>ORIGINAL<br/>CONTRACT</b> | <b>AUTHORIZED<br/>BY</b> | <b>SWMBE</b> |
|----------------------------|-------------------|-------------------------------------------------------------------|--------------------------|--------------|
| Original Funding Agreement | \$299,000         |                                                                   | Executive Director       | 0%           |
| Requested Change Order     | \$ 61,000         | 20.4%                                                             | Request of Commission    | 0%           |
| Total Change Orders        | \$ 61,000         | 20.4%                                                             |                          | 0%           |
| <b>TOTAL</b>               | <b>\$ 360,000</b> |                                                                   |                          | <b>0%</b>    |

## RESOLUTION

Authorizing the Executive Director to Execute a Change Order to Purchase Order 200017, Post Implementation Support of the Oracle Cloud Fusion Enterprise Resource Planning/Human Capital Management Systems

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**RESOLVED**, by the Milwaukee Metropolitan Sewerage Commission, that the Executive Director is authorized to execute a change order to Purchase Order 200017, Post Implementation Support of the Oracle Cloud Fusion Enterprise Resource Planning/Human Capital Management Systems, with Protiviti, Inc., in an amount not to exceed \$360,000.